



5 Gal Mixed Lamps Recycling Kit  
Instructions and Terms and Conditions



**PROGRAM APPROVED FOR  
U.S. ONLY. NOT FOR EXPORT.**

Questions regarding this container should  
be directed to customer service, toll-free at:  
1-888-669-9725



**IMPORTANT DOCUMENTS  
DO NOT DISCARD**



# RECYCLEPAK® PACKAGING AND SHIPPING INSTRUCTIONS

THE INSTRUCTIONS MUST BE FOLLOWED FOR SAFE PACKING, STORAGE AND SHIPMENT OF THIS CONTAINER.

## Additional Shipping Charges

If you exceed the stated capacity of a RecyclePak® container, ship us non-approved contents, ship us items in the wrong RecyclePak® container, ship us items in a container other than an approved RecyclePak® container we may charge you an additional fee to compensate us and you agree to pay the additional fee(s).

## Recommended Safety Supplies

Veolia recommends the user of this service to utilize gloves and safety glasses when handling fluorescent and other types of lighting waste.

## Customer Service

1-888-669-9725 Monday – Friday- 8am to 5pm CST



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## 5 GAL MIXED LAMP RECYCLING PAIL (Applies to Supply 068)

**Authorized Contents-** The RecyclePak® 5 gal mixed lamps pail is designed for a variety of lamp types. Please follow the guidance below as to the types of lamps allowed in the RecyclePak® mixed lamps pail. Placing unauthorized materials inside any RecyclePak® container will subject you to additional handling fees as well as violate our terms and conditions and eliminate any liability protection offered under this program.

- **Supply068-** Holds 45-90 compact fluorescent lamps or up to 66 lbs of misc HIDs, incandescent, spots and floods.

## Step #1- Open and Complete Your Return Shipping Label

1. Open your FedEx Ground Label booklet adhered to the front of the pail by removing the “remove to open” tab. (See **Figure 1**). Detach to expose label. Retain your proof of purchase included within the FedEx Ground Label booklet. Since certain states require special handling (Alaska, Hawaii and Puerto Rico), a prepaid shipping label may not be enclosed. Please contact customer service toll-free at 1-888-669-9725 to arrange for pickup if a label was not enclosed.
2. Write your mailing address in the “From” section on the FedEx Ground label (See **Figure 2**). Make sure to include your company name, mailing address, city, state and zip code. **A CERTIFICATE OF RECYCLING WILL NOT BE ISSUED IF THIS IS NOT COMPLETELY FILLED OUT.**
3. Complete the label by checking the type of material you will be placing in the container and entering an “**ACCUMULATION START DATE**”. The “**ACCUMULATION START DATE**” is defined as the date when your first lamp was placed into the RecyclePak® (See **Figure 3**).
4. Enter the “**ACCUMULATION START DATE**” also on the container under the “**GENERATORS RESPONSIBILITIES**” (See **Figure 4**).
5. Apply the appropriate color coded sticker to the FedEx Ground label as directed in your FedEx Ground Label booklet and map. (See **Figure 5**). If you have questions, please call customer service toll-free at 1-888-669-9725. **SHIPPING TO UNAUTHORIZED ZONES** will subject you to additional handling charges.

## Step #2- Prepare Package

1. Remove lid and place poly liner into pail.
2. The RECYCLEPAK® container **MUST BE PROPERLY SEALED AND STRUCTURALLY SOUND. THE CONTAINER MUST LACK EVIDENCE OF LEAKAGE OR DAMAGE THAT COULD CAUSE LEAKAGE.** FedEx Ground may refuse packages that do not meet these criteria!

## Step #3- Fill Container

1. Carefully fill the RecyclePak® with appropriate number of lamps. This depends upon the model box purchased. Refer to **AUTHORIZED CONTENTS** above for guidance. **DO NOT BREAK OR CRUSH LAMPS. USE WHOLE OR INTACT LAMPS ONLY.** (See **Figure 6**).
2. High Intensity Discharge Lamps (HIDs) must be placed into original manufacturer boxes OR wrapped in newspaper prior to being placed into RecyclePak®.
3. **DO NOT EXCEED 70 LBS. AN ADDITIONAL SERVICE FEE WILL APPLY TO ALL ITEMS RECEIVED THAT EXCEED THIS WEIGHT.**
4. **KEEP LID AND LINER CLOSED WHEN NOT IN USE.**



Figure 1

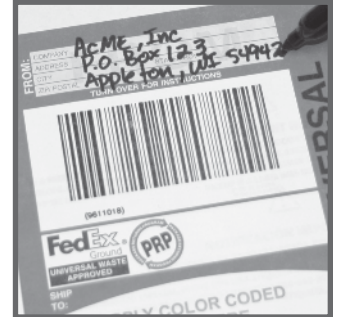


Figure 2



Figure 3

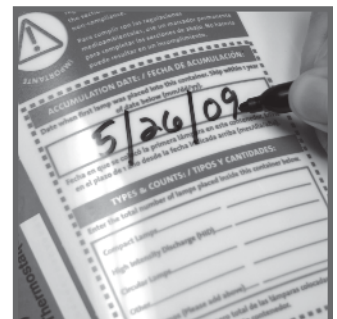


Figure 4

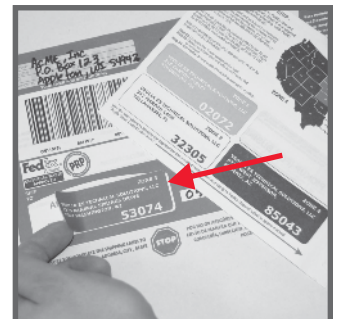


Figure 5

## Step #4- Seal Container

1. When the RecyclePak® is full with intact lamps, seal poly liner with provided tie or minimum 3" wide clear plastic tape or equivalent. Make sure poly liner is sealed and completely within pail.
2. Place lid on top of pail and screw to lock on (See Figure 7).
3. Make sure you've entered the "ACCUMULATION START DATE" on the container under the "GENERATORS RESPONSIBILITIES" section as directed in Step #1 of these instructions.

## Step #5- Ship Container

1. Complete the GENERATORS RESPONSIBILITIES section on the container to include the TYPES and COUNTS of waste materials inside the container. (See Figure 8).
2. For business customers, call FedEx Ground (888) 777-6040 to schedule a commercial pickup from your business location.



**CUSTOMERS IN THE STATE OF MAINE MUST CONTACT CUSTOMER SERVICE, TOLL-FREE AT 1-888-669-9725 PRIOR TO SHIPPING THIS CONTAINER. CUSTOMERS IN THE DISTRICT OF COLUMBIA MUST HAVE OBTAINED AN EPA ID NUMBER FROM THE DISTRICT DEPARTMENT OF THE ENVIRONMENT (DDOE) AND COMPLY WITH ADDITIONAL REPORTING REQUIREMENTS AS CONTAINED WITHIN THE DDOE RULES.**

3. Since certain states require special handling (Alaska, Hawaii and Puerto Rico), a prepaid shipping label may not be enclosed. Please contact customer service toll-free at 1-888-669-9725 to arrange for pickup if a label was not enclosed.
4. Keep a copy of your Proof of Purchase card, which includes your Unique Container number and FedEx Ground tracking number (See Figure 9).

## Ready to Ship?

Call FEDEX GROUND at: (888) 777-6040 to arrange for a pickup.



**DO NOT SHIP YOUR CONTAINERS FEDEX FREIGHT! RECYCLEPAK MUST BE SHIPPED FEDEX GROUND. CALL (888) 777-6040 TO SCHEDULE A PICKUP WITH FEDEX GROUND.**

## Need Help?

Call Veolia at: (888) 669-9725 for customer service.



Figure 6



Figure 7



Figure 8

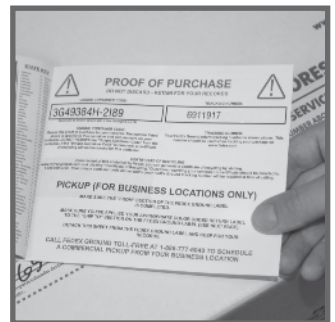


Figure 9





## RECYCLEPAK® TERMS AND CONDITIONS

USE OF THE RECYCLEPAK® CONTAINER OR SERVICE IS CONSIDERED ACCEPTANCE OF THE TERMS AND CONDITIONS.

Thank you for choosing the RECYCLEPAK® service for the proper handling and recycling of your lamps. (The word "MATERIALS" is used herein to describe the lamps). In order to serve you better, we have prepared these Terms and Conditions to set forth your and our rights and obligations. Please understand that, by using RECYCLEPAK® containers, you are agreeing to these Terms and Conditions.

**Refunds-** If you purchased your RECYCLEPAK® online at [www.prepaidrecycling.com](http://www.prepaidrecycling.com) or any of our manufacturing partner web sites and do not agree with these Terms and Conditions please call us, within 15 days, toll-free at 1.888.669.9725 for return instructions. We will make every effort to send you a refund following receipt of the unused RECYCLEPAK® containers. To be eligible for a refund, you must provide a proof of purchase, so please retain your receipt showing the purchase price and date. If you purchased your RECYCLEPAK® from a distributor or third-party, please contact the distributor or third-party directly to request a refund.

**Our Promise-** We promise that our RECYCLEPAK® containers provided they have not been damaged and have been properly packed and sealed in accordance with our instructions, with contents limited to only the MATERIALS described above, are suitable for shipping those MATERIALS. (If a prepaid shipping label was provided to you with the containers, please use it to ship your MATERIALS to us. If you did not receive a prepaid shipping label, you are located in a state or jurisdiction that does not allow their use. In this case, please contact Veolia toll-free at 1-888-669-9725 to arrange for shipping). In accordance with 40 CFR 264.12(b), 273.18(d) and 273.38(d), we have the appropriate permits and agree to receive the MATERIALS, as described on the RECYCLEPAK® label and packaging instructions. We also promise that we will properly manage, recycle and dispose of the enclosed MATERIALS in accordance with the law, provided that we receive the RECYCLEPAK® container within 18 months of purchase date. If you abide by your promise as stated below, we agree to take title to, and all other incidents of ownership, to your MATERIALS at the time that the RECYCLEPAK® container(s) is received by our transporter. If, for any reason, our carrier as identified on the prepaid return label will not ship the RecyclePak® container, we will work with you to identify alternative shipping. We will refund the actual shipping charges received by us from you if similarly priced alternative shipping cannot be located.

**Your Promise-** You promise that you will send us only the MATERIALS described above, in undamaged RECYCLEPAK® containers packaged in accordance with our instructions, in a quantity that does not exceed the stated capacity of the containers. If included, you promise to properly fill out the prepaid shipping label (Name, address, city, state or province, zip or postal code) and affix where stated to the container. Furthermore, you promise not to place the prepaid shipping label on any pail, box or drum other than the RECYCLEPAK®.

**Please understand that your failure to keep your promise may result in bodily injuries (including death), property damage, contamination of or adverse effects on the environment and/or violation of applicable laws or regulations and may also result in our seeking indemnification from you under the Indemnification section below. Legal action, suits, claims, costs and expenses incidental thereto, in addition to government-assessed fines and penalties could occur in connection with your failure to keep your promise.**

**Additional Charges and Return of Materials -** So we can serve you better please be sure to use RECYCLEPAK® containers for sending us only the MATERIALS described above and to use them in accordance with our instructions. If you exceed the stated capacity of a RECYCLEPAK® container, we can charge you an additional fee to compensate us for the extra MATERIALS. DO NOT EXCEED THE STATED CAPACITY FOR ANY CONTAINER. AN ADDITIONAL SERVICE FEE WILL APPLY FOR ALL ITEMS RECEIVED THAT EXCEED THE STATED CAPACITY. If you send us wastes that are not MATERIALS as described above, we will try to manage these wastes, if possible, but we can charge you for any extra costs and you agree to pay those costs. If we cannot accept the wastes, you agree we can return the wastes to you at your expense and that you will reimburse us for the extra costs we incur.

**DISCLAIMER - IN NO EVENT SHALL WE BE RESPONSIBLE TO YOU FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL OR PUNITIVE DAMAGES IN CONNECTION WITH THESE TERMS AND CONDITIONS OR YOUR USE OF RECYCLEPAK® CONTAINERS, WHETHER BASED IN CONTRACT, TORT, STRICT LIABILITY, STATUTE OR OTHERWISE.**

### Indemnification

- A. We promise to indemnify you (which includes your employees, officers and directors) from any and all liability and claims (including costs of defense, settlement and reasonable attorneys' fees) which you may incur as the result of bodily injuries (including death), property, contamination of the environment or any violation of law to the extent caused by (1) our breach of these Terms and Conditions (including, but not limited to, the Our Promise section above) or (2) our or our employees', officers' or directors' negligence or willfulness which occurs during our providing services to you, as long as you have sent us wastes that are MATERIALS as described above.
- B. You promise to indemnify us (which includes our employees, officers and directors) from any and all liability and claims (including costs of defense, settlement, and reasonable attorneys' fees) which we may incur as the result of bodily injury (including death), property damage, contamination of the environment or any violation of law to the extent caused by (1) your breach of these Terms and Conditions (including, but not limited to, the Your Promise section above) or (2) you or your employees', officers' or directors' negligence or willfulness which occurs during your seeking or obtaining services from us.

**Follow the Color Coded Map to affix YOUR Color Coded Zone Return Label that represents the state in which you are returning this container FROM to the FedEx Ground Prepaid Return Label. SEE ENCLOSED INSTRUCTION SHEET FOR DETAILS!**



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